

Hello Parents.

It has come to our attention that some folks are having problems accessing the Ram Band Web site and the Charms web site.

This email is intended to provide the information you need to resolve these problems.

www.RamBand.Com

It appears the newer versions of Internet Explorer may not be compatible with the Ramband website. Some users have problems, others do not. When these versions are used the main menu in the site, used to access forms and navigate the site is rendered useless.

We are contacting our website provider to ask them to resolve this for us. Until they do so, the following can be used to access the site:

1. Turn on "Compatibility Mode". this can be done by activating the second icon in the set of 4 icons to the right of the address bar where you key in web page names. The icon looks like a piece of paper ripped into two parts. There is also a link with direction on the bottom of the page.
2. On the Main page there is an option mid-way down marked "Site Map". Clicking on this will bring you to a list of links allowing you to navigate the entire site.
3. For Forms, you can use the following link: <http://www.ramband.com/pages/Forms.htm>
4. For the handbooks, you can use the following link: <http://www.ramband.com/pages/handbook.htm>
5. For calendar, you can use the following link: <http://www.ramband.com/pages/calendar.htm>

[CharmsOffice.com](http://www.CharmsOffice.com)

Charms office is a site used by the CHS Music department to communicate with parents and students. There is much useful information on this site. Including contact information which is used as the Bands Mailing list. So you can determine which email address you want us to use.

There are two levels of access available to you in Charms, General access and Student/personal access.

To access the site (General):

1. www.Charmsoffice.com
2. Select from the menu "Enter" - you will then enter the Parent/Student/Member section
3. Enter the school code: CheshireMusic

To access the student area:

4. Enter your private student identification number. This is the same number on the students id card. Access to the student area will give you access to specific information and assignments for the student/parent.

Following these steps should help clear up any issues, but please let us know if there are still any issues you are unable to resolve.